

PROBLEM QUESTION DISCUSSION

Susan purchased an expensive hair dryer from a shop called 'Hair Goods'. The hair dryer was manufactured by Hair Production Co. Ltd., which had advised retailers that they should test the efficiency and safety of these hair dryers before selling. The hair dryer is a new kind of hair dryer which generates a lot of heat so it dries hair very quickly. The box of each hair dryer contains a warning which says,

'User must not use the hair dryer with wet hands. For further information and advice on this product, please contact Hair Production Co. Ltd.'

In fact, Susan purchased the hair dryer to be used together with a hair tonic which consisted of a small percentage of alcohol. She also purchased the hair tonic from Hair Goods. Susan used the hair tonic together with the hair dryer after she washed her hair when she got wet hands. Flames started in the hair dryer and her hair caught fire causing serious injuries. One of the weaknesses of the hair dryer was that it could not be used together with any substance that contained alcohol.

Susan wants to bring an action against Hair Goods and Hair Production Co. Ltd.